

**HUMAN RIGHTS COMMISSION**

August 24, 2010 – Motion passed to increase membership from seven to nine.

**3 YEAR TERM**

| MEMBER  | ADDRESS   | PHONE #      | APPT. DATE | TERM EXPIRATION | TERM # |
|---|---|--------------|------------|-----------------|--------|
| Rev. David Victoria, Jr.  | 128 Wagon Wheel Lane, Surfside Beach, SC 29575    | 215-9995     | 1/26/16    | 2/22/2019       | 5      |
| Bennie Swans  | 508 Thorton Court, MB, SC 29579                   | 448-3949     | 1/26/2016  | 2/22/2019       | 4      |
| Steve Gamble  | 7646 Triana Court Myrtle Beach, SC 29572          | 843-839-3511 | 11/14/17   | 11/14/2020      | 1      |
| David Bennett   | 4115 Little River Rd., #6F Myrtle Beach, SC 29577 | 843-333-1014 | 9-25-18    | 3-14-2020       | 1      |
| Miriam L. Berrouët  | 7650 Enterprise Road Apt C-2 Myrtle Beach, 29588  | 222-0084 (c) | 1/10/2018  | 2/22/2021       | 2      |
| Craig McGee<br><a href="mailto:craig3246@gmail.com">craig3246@gmail.com</a> | 3246 Gervais Lane Myrtle Beach, SC 29588          | 843-283-4820 | 9-25-18    | 2/22/2020       | 1      |
| Pamela Lynn Ray   | 2157 Burcale Road Myrtle Beach, SC 29579          | 843-602-1933 | 9-25-18    | 9-23-19         | 1      |
| Janet Hobson, Ph. D   | 7545 Veneto Court Myrtle Beach, SC 29572          | 843-449-0117 | 2/14/17    | 2/14/2020       | 1      |
| Veronica B. Walters   | 1229 38 <sup>th</sup> Avenue #128, MB, SC 29577   | 843-424-1942 | 9/10/2013  | 9/28/2019       | 2      |

**NOTE:** City Residents are highlighted in blue.

Rev. David Victoria, Jr. and Bennie Swans have resigned as well as their terms expired. We have received resumes from Matthew Hardee (City Resident), Patti Lynn Bongiorno (City Resident), Mark Tagtmeyer (City Resident), Nicole Criss (Non-Resident), and Lucas Hazel (Non-Resident).

## Jennifer Stanford

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**From:** M Hardee <mhardee22@gmail.com>  
**Sent:** Friday, September 7, 2018 9:55 PM  
**To:** John Pedersen  
**Cc:** Jennifer Stanford; Gregg Smith  
**Subject:** Re: Creator and Innovator Social

Good evening Mr Pedersen, I apologize for emailing you so late. I would like to be considered for the vacancy on the planning commission as well. I understand the powers the committee has and would be greatly honored to serve in this capacity. It's my desire to serve this city in some capacity and I feel that this would be a great place to serve. I promise to be nothing but helpful to the city and my only desire is to see progress. Please do not hesitate to contact me and I would urge council to contact me as well and ask any questions they may have.

Thanks- Matt

On Jul 27, 2018, at 6:36 PM, M Hardee <[mhardee22@gmail.com](mailto:mhardee22@gmail.com)> wrote:

I would be willing to serve on the Human Rights Commission. If you need any more info let me know.

Thanks- Matt

On Jul 27, 2018, at 5:09 PM, John Pedersen <[JPedersen@cityofmyrtlebeach.com](mailto:JPedersen@cityofmyrtlebeach.com)> wrote:

Matthew –

I hope that you are doing well. During Tuesday's Council meeting several Councilmembers expressed a desire to have you serve on one of its boards or commissions. We have vacancies on the boards below. May we consider you to be a candidate for either or both? Jennifer Stanford compiles this information, so please hit "reply all" when you respond.

Thank you and have a great weekend!

John

### Chapin Memorial Library

1 Vacancy

### Human Rights

3 Vacancies

\*\*\* WARNING \*\*\* All e-mail correspondence to and from this address may be subject to public disclosure under the South Carolina Freedom of Information Act(FOIA). 2007

# Patti Lynn Bongiorno

215 77<sup>th</sup> Ave N, Ste 912  
Myrtle Beach, SC 29572

PLBongiorno@gmail.com  
Cell: 972-672-8583

## EDUCATION

M.S. Management and Administrative Sciences 2015      University of Texas – Dallas  
B.A. Interdisciplinary Studies, Summa Cum Laude 2002      University of Texas – Dallas

## EXPERIENCE

- 2019 – Present      Retired. Serve as substitute teacher at Myrtle Beach High School.
- 2010 to 2019      Independent Educational Consultant for Learning Different Students
- 1990 to May 2016      **Natural Decision Systems, Inc.** – CEO and Educational Design Consultant  
Research and consulting firm that develops sophisticated analytical software for the real estate accounting and auditing industry, training programs, and change strategies to employ technology based methodologies for audit and internal control.
- 2001 to 2010      **Bongiorno Books, Inc.** – Founder  
A Social Entrepreneurship founded in the aftermath of September 11, 2001
- Created the *Children of September 11<sup>th</sup> Trilogy*, a collection of books distributed by The Salvation Army to provide comfort to the children most affected.
  - Founded *The Tangled Hearts Project* to advocate for foster children, support adoption, and raise funds for college scholarships
  - Developed Seminars on Adoption, Child Advocacy and The Search for Self
- 1980 – 1989      **Price Waterhouse** – Manager
- Managed staff and technology initiatives for IBM, Exxon, and AT&T including the design and implementation of computer education curriculum and overseas user support.
- Touche Ross & Co.** – Administrator and Senior Consultant
- Strategic Planning Support, Quantitative Analysis, Writing Proposals, Policy Manuals and System Documentation
  - Responsible for the design and implementation of computer education programs.

## Service

- Writer and Child Advocate including two years with Dallas CASA. Since 2004, actively involved in promoting adoption of foster care children and raising scholarship funds so those who are not adopted can pursue higher education.
- One on one consulting with at-risk youth in support of their individual educational pursuits.

## Published Books

Where Does a Mom's Love Go?, 2001, Grandma, Does God Make Mistakes?, 2002, My Dad's Footsteps, 2002, Tangled Hearts, 2004

## United States Patents - Inventor

7,676,427 System and Method of Continuous Assurance – Financial Audit  
7,720,751 System and Method of Continuous Assurance – Internal Control

## Jennifer Stanford

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**From:** markmyrtle@aol.com  
**Sent:** Tuesday, May 28, 2019 10:07 AM  
**To:** Jennifer Stanford  
**Subject:** Re: Human Rights Commission position application  
**Attachments:** Tagtmeyer\_Mark\_Resume\_10.doc

Resume attached....

-----Original Message-----

From: markmyrtle <markmyrtle@aol.com>  
To: jstanford <jstanford@cityofmyrtlebeach.com>  
Sent: Tue, May 28, 2019 10:05 am  
Subject: Human Rights Commission position application

Hello,

I would like to rejoin the Human Rights Committee.

I was a committee member from 2015-2016.

I had to relinquish my position due to conflict of interest when I joined the Myrtle Beach Police Department.

I no longer work for the Myrtle Beach Police Department. I am now a local business owner of Flip Flop Shops Myrtle Beach.

I would like to rejoin this committee position.

Mark Tagtmeyer  
843-231-8877

# MARK TAGTMEYER

509 67th Ave N., Unit R ♦ Myrtle Beach, SC 29572 ♦ (843) 231-8877 ♦ marktagtmeyer@ymail.com

## PROFILE

Experienced individual in multiple industries. Local Business Owner, Supervisory, customer service, money handling, and 911 dispatcher experience.

Local Business Owner of Flip Flop Shops Myrtle Beach.

Former Human Rights Committee member Myrtle Beach (2015).

Versatile IT leader with experience managing and contributing to all phases of the software development life cycle. Well rounded consultant with vast experience in software development, sales, project management, client relationship management, business analysis, quality assurance, and training. Proven knowledge with a range of industries including financial, insurance, government, manufacturing, transportation, and medical. International experience working at customer sites on 6 continents. Adept at directing teams to deliver projects with a 95% on time rating. Comprehensive technical background. Resourceful problem solver. Analytical, flexible, and committed to quality.

## CORE COMPETENCIES

|                                  |                                  |                                    |
|----------------------------------|----------------------------------|------------------------------------|
| Supervisor                       | Emergency Level Customer Service | Customer Requirements Analysis     |
| Software Analysis & Development  | Service                          | High Security Responsibilities     |
| Cash Handling Accountability     | Project Leadership               |                                    |
| Business Process Reengineering   | Risk Management                  | Object Oriented Analysis & Design  |
| Disaster Recovery & Planning     | Change Management                | Software Testing/Quality Assurance |
| Server & Database Administration | IT Security                      | Technical Writing & Training       |

## AWARDS AND CERTIFICATIONS

- Database 11g Administrator Certified Associate certification
  - 1ZO-051 Oracle Database 11g: SQL Fundamentals I
- Consultant of the Year (SEER Technologies)
- Founders Day Award for performance (SEER Technologies)
- Video Performance Tribute (Consultec)
- 66 Brainbench.com Certifications
- 3 WebEx Meeting Foundations Certifications

## HIGHLIGHTS OF PROJECT ACCOMPLISHMENTS

### Leadership

- Supervised operations of 6 stores in the Myrtle Beach International Airport including scheduling, cash handling, handling customer satisfaction,
- As a Communications Officer for the Myrtle Beach Police Department, answered emergency and non emergent 911 calls, emergency on scene responses to all fire, medical emergencies, police service desk handling walk in's, detention duties to handle all types of events to include fires, medical emergencies, police matters such as domestic violence and in progress criminal matters such as shootings or shoplifting, and Time critical FBI database maintenance to include wanted and missing people, stolen vehicles, and stolen articles.



- Led installation, configuration, quality assurance and issue resolution with major retailer with SAS Fraud and Compliance Solutions.
- Team leader for Reference subsystem for ICSE project, which maintained system-critical data for ICSE application in Java client, CICS/DB2 environment.
- Led Vehicle Order Management Pilot Project involving CICS/DB2 and Windows clients for major automotive manufacturer. Provided training and support.
- Directed development of Commercial Lending System, including Call Memo, Customer Information, and Customer Relationship projects. Supervised 15-member team. Constructed and tested STC (Store and Forward) interface for processing Customer Relationships of Commercial Loan customers, synchronizing 2 systems virtually real-time with multiple routes for data modification to ensure data integrity.  
Created 30-panel prototype and presented to user community over 3-state area for 7 member banks.
- Contributed to Medicaid Management Information System project, including: architecture development, database design, creation of client-specific application templates, and knowledge transfer. Boosted development productivity via design, implementation, and modification of multiple TurboCycler templates.

#### Application Development

- Performed multiple aspects of the SAS Fraud and Compliance Solutions for multiple financial institutions to include coding, data analysis, and ETL process.
- Improved process for receipt of payments and allocation of funds to appropriate debts as indicated by business rules by creating comprehensive lockbox application.
- Facilitated development and implementation of Retail Lending System, which included Call Memo, Banker's Tickler system, Customer Information, Facilities, Collateral, and Legal Documentation.
- Created legal document preparation and printing system through Seer\*HPS application and JetForm\* Printing.
- Expanded application by adding Norwegian and Danish version by developing additional functionality in AppBuilder-based CoreBank financial application.

#### Conversions & Upgrades

- Evaluated new technologies. Managed upgrades to improve performance and productivity.
- Contributed to numerous conversion projects, including VSE to MVS, COBOL to java, CSP and COOLGEN to Java.
- Enabled flexible deployment strategies on various platforms, architectures, and programming languages by converting existing application from 2-tier (Mainframe/Windows) to 3-tier application (COBOL/CICS/DB2-AppServer-Windows/Java) architecture. Generated and compiled Java version of application.

#### Training

- Provided training for kiosk and store employees new to their positions.
- Provided transfer of knowledge of SAS applications, methods, and procedures to clients and newer SAS employees.
- Conducted several classes on AppBuilder development, code generation (Java, C, and mainframe COBOL), development standards and practices, application architecture, and business analysis.
- Trained and supported external and internal staff in Seer\*HPS Rules code, application layering, prototyping, Seer\*Templates, Batch Processing, 3270 Converse, and use of Window Flow Diagrammer.

### **WORK HISTORY**

#### **OWNER FLIP FLOP SHOPS**

*Owner* (July 2016 = January 2017)

**KELLY SERVICES/APPLE INC**

*Technical Advisor/Customer Support* (February 2017 = June 2018)

**MYRTLE BEACH POLICE DEPARTMENT**

*Communications Officer* (July 2016 = January 2017)

**HUDSON NEWS**

*Supervisor of 6 Stores at Myrtle Beach International Airport* (March 2016 – June 2016)

**SAS INSTITUTE**

*Financial Crimes Solutions Delivery Senior Consultant* (2012 – February 2016)

**SEER TECHNOLOGIES/LEVEL8/BLUE PHOENIX SOLUTIONS**

*Senior Systems Specialist* (1991 – 2012)

**TECHNICAL EXPERTISE**

**Languages:** SAS, C/C++, SQL, PL/SQL, COBOL, JCL, PowerBuilder, HTML, Visual Basic, VB Script, CLIST, Java Script, Java, UNIX Shell Scripting, Crystal Reports, Report Writer Tools, ISPF, REXX, XML, Web Services, AppBuilder (HPS), Oracle SQL Developer, Natural/ADABAS and Magic UniPaas

**Databases:** DB2, Oracle, SQL Server, and Sybase IMS

**Operating Systems:** MS Windows NT/NT Server/2000, AIX, UNIX, IMS/DC, Solaris, and OS 400

**EDUCATION**

**UNIVERSITY OF VIRGINIA**

*Master of Science:* Management Information Systems, 1991

*Bachelor of Arts:* Economics and Psychology, 1989

## Jennifer Stanford

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**From:** Nicole Criss <njc4041@gmail.com>  
**Sent:** Thursday, May 23, 2019 1:11 PM  
**To:** Jennifer Stanford  
**Subject:** Human Rights Commission  
**Attachments:** Resume.docx

I saw a post that there were some positions open on this commission and if interested to submit resume to this email. I would love to serve the city of Myrtle Beach. I am attaching my resume for your review.  
Thank you,

--  
Nicole Criss, MS  
Executive Director, FAVOR Grand Strand  
Office: 843-668-2948  
Cell: 410-459-3477



Virus-free. [www.avg.com](http://www.avg.com)



## **Nicole Criss, MS**

4853 Meadowsweet Dr. Apt 7, Myrtle Beach, SC 29579  
(410)459-3477 – njc4041@gmail.com

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**Objective** Utilize my skills along with my lived experience and education to help and advocate for those who are affected by and struggling with the disease of addiction.

### **Experience**

#### **Executive Director**

FAVOR Grand Strand, Myrtle Beach, SC

*December 2017 – Present*

Help to establish a recovery center and an emerging Recovery Community Organization (RCO). Create partnerships in the community to advocate for recovery and support those struggling and impacted by the disease of addiction. Create policies and procedures for the RCO that has grown from a new center to now five meetings per week in the center and two satellite meetings in rural areas. Also provide recovery coach services, individual counseling, led group, and part of a training team that trains recovery coaches. Made public appearances, TV interviews, plan/host fundraising events and advocacy events.

#### **Manager Business Operations**

Johns Hopkins Community Physicians, Baltimore, MD

*August 2009 – January 2010*

Manage all revenue cycle tasks in the business office for 12 community physician practices. Staff of 50 employees including training, evaluation, professional development, hiring and firing.

#### **Manager Practice Operations**

University Physicians Inc., Baltimore, MD

*2007-July 2009*

Manage all revenue cycle tasks within the scope of the Practice Operations Department which is responsible for all billing for the Department of Surgery, Department of Otorhinolaryngology and Ophthalmology which Performed all

staff evaluations, training, hiring, and professional development for a staff of 20.

**Education**

**Master's Degree in Addiction Studies**

Capella University, Minneapolis, MN

December 2018

Maintained a consistent GPA of 3.5

**Bachelor's Degree in English**

University of Maryland University College, Adelphi, MD

October 2016

As part of my electives, I took master's level education courses.

**Certificate of Merit in Medical Office Administration**

Medix School, Towson, MD

Graduated with honors in 1992

**Additional Training**

**Connecticut Community for Addiction Recovery, Connecticut**

Trained to be a Recovery Coach and received training to train individuals to be Recovery Coaches using CCAR's curriculum.

**Johns Hopkins Hospital, Baltimore MD**

Successfully completed the management development program.

**Associations**

NAADAC member.

**References**

**E. Victor Archambeau, MD, FAVOR Grand Strand**

(843)237-8231, [pidoc@aol.com](mailto:pidoc@aol.com)

**Rich Jones MA, MBA, LCAS, CCS, CDP, FAVOR Greenville**

(864)764-8504, [richj@gavorgeenville.org](mailto:richj@gavorgeenville.org)

**Ann Melvin, PhD, Capella University**

(618)925-1838, [ANN.MELVIN@capella.edu](mailto:ANN.MELVIN@capella.edu)

## Jennifer Stanford

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**From:** Lucas Hazle <lucas.hazle@gmail.com>  
**Sent:** Thursday, June 6, 2019 3:03 PM  
**To:** Jennifer Stanford  
**Subject:** Interest in committee  
**Attachments:** Lucas Hazle Resume\_2019.pdf

Hello!

My name is Lucas Hazle and I saw some committee vacancies that I'm interested in filling.

The committees that I am most interested in are:

- "Human Rights Committee"
- "Tourism Committee"
- "Waccamaw Regional Council of Governments Board of Directors."

I've been very interested in getting involved with local government and I think that this is a great way to get started. Please review my attached resume and see if any of the above would be a good fit.

Please let me know if you have any questions.

Thanks!

-Lucas Hazle

*305 Pennyroyal Ct.  
MB, SC 29579*

# Lucas Hazle

Lucas.Hazle@gmail.com  
502.269.0021  
Myrtle Beach, SC  
linkedin.com/in/lucashazle

I am a forward-thinking, metrics-driven leader who can manage both large scale operational teams and e-commerce startups. I thrive on developing and executing on long-term strategic and financial plans to deliver scalable and sustainable results for the business. I love working with innovative and fast-paced people while working towards the goal of creating best-in-class experiences for the customer. I'm able to build strong relationships with the retail, technology, finance, marketing, and logistical partners. Additionally, I am able to balance between the unique operational and creative elements of a studio environment.

## EXPERIENCE

### **Best Self** Product Manager (February 2018 - Present)

- Managing entire new product lifecycle, stock level balancing and inventory P&L
- Leading a team of designers and overseeing Operations Manager
- Owning all relationships with manufacturers and vendors
- Negotiating all terms for new product and replenishment purchase orders
- Responsible for creative asset pipeline: imagery, video, retouch and design
- Advising co-founders on remote team organizational development and championing large-scale change management initiatives
- Outlining, collating, analyzing and reporting on all business critical KPIs



### Senior Studio Manager (October 2014 - February 2018)

- Developed long-term strategic and financial plans and set goals to deliver scalable imaging and video production options for retail teams
- Ensured teams and resources were in place to deliver against defined operational KPIs
- Owned Zappos imaging business relationship with 5 Amazon studios that serviced Zappos
- Planned and managed a \$6.4M P&L
- Assessed long-term capacity needs and developing plans to proactively address gaps
- Collaborated with retail, technology and other support teams to identify and implement imaging innovations within Zappos and Amazon studios
- Mentored and coached a leadership team of 7 managers
- Used A/B testing to identify customer behavior and implement any appropriate changes
- Identified opportunities to improve tools, systems and processes and partnered with development teams to drive innovation
- Delivered on all large-scale projects that involved site design and product imagery or video

### Studio Manager (March 2013 - September 2014)

- Oversaw operations of 60 person on-figure and video production studio
- Grew a strong Zappos culture of "wowing" customers within a self-organized Holacracy structure
- Integrated Amazon imaging operations within Zappos studio ecosystem